

FINANCE DIGEST 2014/15

Revenue Financial Monitoring at

Period 4

(July 2014)

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Foreword

The monthly Finance Digest is a key tool for raising awareness of financial issues throughout the Council at both member and officer level.

The Finance Digest shows the key indicators that describe Watford's financial health. It provides an update on the Council's budget including effect on reserve balances as well as performance within a discrete number of service areas. Variances to budgets are reflected in the forecast outturn for 2014/15 which are loaded on to the Council's financial management system that continue to be monitored throughout the financial year.

Part 1 - Budget Monitoring

The digest reflects the Council's latest forecast of its financial position for the year, assessing expected spend against the agreed budget and split into service area. It also includes information on key risks and volatile budgets (I.E. income streams subject to economic conditions) including any action taken to mitigate their impact. Revenue variances are reported monthly whereas capital variances are reported on a quarterly basis.

Part 2 - Performance Indicators

This section provides up to date performance data regarding various service areas of the Council including both front line services and support services.

If you have any comments, please contact either of the following Finance staff :-

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Part 1 - Budget Monitoring

1 - General Fund Revenue

Table 1 - General Fund Summary

General Fund Variance Summary for 2014/15 as @ Period 4 (July 2014)

Service Area	Original Budget	Current Budget	Forecast Variance Period 4	Total Forecast Variance	Forecast Outturn	Variance
	£000's	£000's	£000's	£000's	£000's	%
Corporate Strategy & Client Services	8,194	8,255	(794)	(794)	7,461	(9.6)
Community & Customer Services	4,993	5,082	19	19	5,101	0.4
Democracy & Governance	1,985	2,026	19	19	2,045	0.9
Regeneration & Development	(1,308)	(1,200)	440	440	(760)	36.7
Managing Director	1,017	1,017	0	0	1,017	0.0
Human Resources	0	40	(87)	(87)	(47)	(217.5)
Strategic Finance	(288)	(288)	0	0	(288)	0.0
NET GENERAL FUND REQUIREMENT	14,593	14,932	(403)	(403)	14,529	(2.7)
Budgeted Transfer To/(From) Reserves	38	38	0	0	38	
In Year Transfer To/(From) Reserves	0	(339)	403	403	64	
NET BUDGET REQUIREMENT	14,631	14,631	0	0	14,631	
	,	,	-		,	
Financed By :- Revenue Support Grant (including	(4,907)	(4,907)	0	0	(4,907)	
re-distributed NNDR) Council Tax receipts	(7,523)	(7,523)	0	0	(7,523)	
Other central government funding	(2,201)	(2,201)	0	0	(2,201)	
TOTAL FINANCING	(14,631)	(14,631)	0	0	(14,631)	
General Fund Working Balance						
Opening Balance	1,350	1,350	0	0	1,350	
CLOSING WORKING BALANCE	1,350	1,350	0	0	1,350	

Table 2 - Variance Analysis by Service and Cost Centre

Service :	Corporate Strategy & Client	Original	Agreed	Current	Forecast	Total	Forecast	
	Services	Budget	Budget	Budget	Variance	Forecast	Outturn	Comments regarding This Month's Forecast
Budget	Laclay Palumba		Change		Period 4	Variance		Variances
Owner:	Lesley Palumbo	£000's	£000's	£000's	£000's	£000's	£000's	
Manage	ment Support	0	0	0	0	0	0	No monthly forecast variances reported.
Contract	t Monitoring	0	0	0	0	0	0	No monthly forecast variances reported.
Parks ar	nd Open Spaces	1,322	97	1,419	0	0	1,419	No monthly forecast variances reported.
Leisure		1,604	(93)	1,511	(815)	(815)	696	SLM contract review and mediation.
Grants		807	0	807	0	0	807	No monthly forecast variances reported.
Street C	Eleansing	1,999	0	1,999	0	0	1,999	No monthly forecast variances reported.
Waste a	and Recycling	1,983	0	1,983	25	25	2,008	Budget for Abandoned Vehicles moved from Environmental Health and Licensing.

Table 2 - Variance Analysis by Service and Cost Centre (continued)

Service :	Corporate Strategy & Client Services (cont'd)	Original Budget	Agreed Budget	Current Budget	Forecast Variance	Total Forecast	Forecast Outturn	Comments regarding This Month's Forecast
Budget	Lesley Palumbo	J	Change	3	Period 4	Variance		Variances
Owner:	Lesiey Faidilibo	£000's	£000's	£000's	£000's	£000's	£000's	
Partners	ships and Performance	478	53	531	(4)	(4)		Budget for Healthy Lifestyles Grant moved to Culture & Play.
ICT Ser	vice	0	4	4	0	0	4	No monthly forecast variances reported.
Tota	Il : Corporate Strategy & Client Services	8,194	61	8,255	(794)	(794)	7,461	

Table 2 - Variance Analysis by Service and Cost Centre (continued)

Service : Budget Owner :	Community & Customer Services Alan Gough	Original Budget £000's	Agreed Budget Change £000's	Current Budget £000's	Forecast Variance Period 4 £000's	Total Forecast Variance £000's	Forecast Outturn £000's	Comments regarding This Month's Forecast Variances
Custome	er Services	18	13	31	0	0	31	No monthly forecast variances reported.
Housing		1,860	35	1,895	40	40	1,935	Net increase in provision of emergency accommodation for the Homeless.
Environn	nental Health and Licensing	1,967	38	2,005	(25)	(25)	1,980	Budget for Abandoned Vehicles moved to Waste and Recycling.
Culture a	and Play	1,147	4	1,151	4	4	1,155	Budget for Healthy Lifestyles grant moved from Partnership & Performance
Total :	Community & Customer Services	4,993	89	5,082	19	19	5,101	

Table 2 - Variance Analysis by Service and Cost Centre (continued)

Service :	Democracy & Governance	Original	Agreed	Current	Forecast	Total	Forecast	
		Budget	Budget	Budget	Variance	Forecast	Outturn	Comments regarding This Month's Forecast
Budget	Carol Chen		Change		Period 4	Variance		Variances
Owner:	Carol Chell	£000's	£000's	£000's	£000's	£000's	£000's	
Legal an	d Democratic	1,809	42	1,851	19	19	1,870	Increase due to Members' Allowances and Remuneration
Buildings	s and Projects	175	0	175	0	0	175	No monthly forecast variances reported.
Procurer	ment	0	0	0	0	0	0	No monthly forecast variances reported.
Total : [Democracy & Governance	1,985	41	2,026	19	19	2,045	

Table 2 - Variance Analysis by Service and Cost Centre (continued)

Service : Regeneration & Development Budget Owner : Jane Custance	Original Budget £000's	Agreed Budget Change £000's	Current Budget £000's	Forecast Variance Period 4 £000's	Total Forecast Variance £000's	Forecast Outturn £000's	Comments regarding This Month's Forecast Variances
Commercial Projects (property portfolio)	(5,297)	108	(5,189)	440	440	(4,749)	Loss of commercial rent predominantly from Intu and Cardiff Road properties.
Development Section	1,105	0	1,105	0	0	1,105	No monthly forecast variances reported.
Transport and Infrastructure	2,196	0	2,196	0	0	2,196	No monthly forecast variances reported.
Policy Team	658	0	658	0	0	658	No monthly forecast variances reported.
Economic Development	30	0	30	0	0	30	No monthly forecast variances reported.
Total : Regeneration & Development	(1,308)	108	(1,200)	440	439	(760)	

Table 2 - Variance Analysis by Service and Cost Centre (continued)

Service :	Managing Director	Original	Agreed	Current	Forecast	Total	Forecast	
		Budget	Budget	Budget	Variance	Forecast	Outturn	Comments regarding This Month's Forecast
Budget	Manny Lewis		Change		Period 4	Variance		Variances
Owner:	Mailing Lewis	£000's	£000's	£000's	£000's	£000's	£000's	
Corporate	e Management	1,017	0	1,017	0	0	1,017	No monthly forecast variances reported.
Tota	al : Managing Director	1,017	0	1,017	0	0	1,017	

Table 2 - Variance Analysis by Service and Cost Centre (continued)

Service : Human Resources	Original Budget	Agreed	Current	Forecast Variance	Total Forecast	Forecast Outturn	Comments regarding This Month's Forecast
Budget Cothy Wotson	Buugei	Budget Change	Budget	Period 4	Variance	Outturn	Variances
Owner: Cathy Watson	£000's	£000's	£000's	£000's	£000's	£000's	
Human Resources Client	0	0	0	(87)	(87)		Savings in corporate training (£50k), deletion of post (£13k), and reduced costs of occupational health charges and absence management (£24k).
HR Shared Service	0	40	40	0	0	40	No monthly forecast variances reported.
Total : Human Resources	0	40	40	(87)	(87)	(47)	

Table 2 - Variance Analysis by Service and Cost Centre (continued)

Service : Strategic Finance Budget Owner : Jo Wagstaffe	Original Budget	Agreed Budget Change	Current Budget	Forecast Variance Period 4	Total Forecast Variance	Forecast Outturn	Comments regarding This Month's Forecast Variances
Finance and Resources	£000's 169	£000's	£000's 169	£000's	£000's	£000's 169	No monthly forecast variances reported.
Finance Services Client	163	0	163	0	0	163	No monthly forecast variances reported.
Revenues and Benefits Client	2,123	0	2,123	0	0	2,123	No monthly forecast variances reported.
Corporate Costs (including adjustments under statute)	(2,744)	0	(2,744)	0	0	(2,744)	No monthly forecast variances reported.
Finance Shared Service	0	0	0	0	0	0	No monthly forecast variances reported.
Revs and Bens Shared Service	0	0	0	0	0	0	No monthly forecast variances reported.
Total : Strategic Finance	(288)	0	(288)	0	0	(288)	

Direct Salary Costs Variance Analysis (Incl Consultancy Costs but excluding Shared Services & IAS19)

Table 3 - Direct Salaries Analysis

	Previous	Original	Agreed	Current	Forecast	Forecast	Total	Forecast	Total	
Service Area	Year Final	Budget	Budget	Budget	Variance	Variance	Forecast	Outturn	Forecast	Comments regarding This Month's
201110071100	Restated		Change		to Period 3	Period 4	Variance		riance as	Forecast Variances
	£000's	£000's	£000's	£000's	£000's	£000's	£000's	£000's	%	
Corporate Strategy & Client Services	1,981	801	0	801	0	0	0	801	()()	No monthly forecast variances reported.
Community & Customer Services	3,316	3,451	20	3,471	0	0	0	3,471		No monthly forecast variances reported.
Democracy & Governance	1,643	1,535	0	1,535	0	0	0	1,535		No monthly forecast variances reported.
Regeneration & Development	2,294	2,528	0	2,528	0	0	0	2,528	()()	No monthly forecast variances reported.
Managing Director	213	212	0	212	0	0	0	212		No monthly forecast variances reported.
Human Resources	1	16	0	16	0	(13)	(13)	3	(81.3)	Deletion of one post
Strategic Finance	25	(43)	0	(43)	0	0	0	(43)		No monthly forecast variances reported.
Consultancy	165	103	85	188	0	0	0	188		No monthly forecast variances reported.
Total	9,638	8,603	105	8,708	0	(13)	(13)	8,695	(0.1)	

Table 4 - Key Financial Risk Areas (as at end of July 2014)

	Original	Current	Forecast	Forecast	Total	Forecast	Variance	
Service Area	Budget	Budget	Variance	Variance	Forecast	Outturn		Comments
	£000's	£000's	to Period 3 £000's	Period 4 £000's	Variance £000's	£000's	%	
	£000 S	2000 5	20008	20005	20005	20005	70	
Commercial Rental Income (incl Miscellaneous and Parks &	(4,381)	(4,381)	0	414	414	(3,967)	9.4	The Property Portfolio is monitored closely following the review carried out in February 2014. At the moment losses
Leisure properties as well as Multi Storey Car Parks)								have arisen from Intu.
Housing Benefit Client :-								
Grant Income (incl Bad Debt cont'n)	(39,068)	(39,068)	0	0	0	(39,068)	0.0	High risk area due to customer demands on the service including claimant volumes as well as central government
Rent Allowance Payments	38,440	38,440	0	0	0	38,440	0.0	changes to benefit entitlements. No change at this stage.
Parks, Street & Waste Services (Net costs Re: Veolia outsourcing)	5,652	5,652	0	0	0	5,652	0.0	Regular meetings between the client monitoring team and operational representatives from Veolia Environmental Services are held to ensure the contract is being delivered as specified.

Table 4 - Key Financial Risk Areas (as at end of July 2014) (continued)

Service Area	Original Budget	Current Budget	Forecast Variance	Forecast Variance	Total Forecast	Forecast Outturn	Variance	Comments
Co. vice / wea			to Period 3	Period 4	Variance			
	£000's	£000's	£000's	£000's	£000's	£000's	%	
Business Rates Retention	Circa 62,000	Circa 62,000	()	0	0	Circa 62,000	1 ()()	Current estimates indicate that the council may be above the business rates baseline.
Development Control / Building Control and Land Charges Income	(574)	(574)	0	0	0	(574)	0.0	Officers continue to look at operational cost savings within this service area including the potential outsourcing of Building Control.
Homelessness Spend (net)	110	110	0	40	40	150	36.4	B&B expenditure is monitored regularly by the Housing Section Head in order to minimise the budgetary impact. However, the variance reported for the provision of emergency accommodation was unavoidable.
Investment Interest	(240)	(240)	0	0	0	(240)	0.0	Interest rates continue to be depressed in the short term.
Kerbside Recycling Income	(457)	(457)	0	0	0	(457)	0.0	The council retains the risk in recycling income post outsourcing.

Part 2 - Performance Indicators

2 - Performance Indicators

The following analysis identifies performance on the Councils key 'financial health' and key business indicators.

2.1 <u>Treasury Management Performance</u>

The Council held £31.9m of investments at 31st July 2014 of which £6.0m was a loan from Growing Places with regard the Watford Health Campus Partnership. The Council invested this loan with the Debt Management Office which guarantees full security of funds placed with them.

The performance of the Council's treasury management strategy for the period ending 31st July 2014 excluding the loan of £6.0m above shows an average annualised return on investments of 0.63% against a benchmark rate of 0.62%.

The forecast for interest receivable remains unchanged at £200k for 2014/15.

The current estimate of interest returns for 2014/15 is:

	<u>2014/15</u>
Best case	0.70 %
Central case	0.62 %
Worst case	0.50 %

2.2 <u>Creditor Payment Monitoring @ Period 4 (July 2014)</u>

The Council paid 97.35% of undisputed invoices within 30 days (against an Audit Commission target of 100%). Under government legislation, invoices not paid within 30 days are subject to interest charges (excluding those invoices that are in dispute).

The number of payments made by BACS for the month was 97.95% (cumulative figure is 98.50%) against a target of 90%.

Creditor Payment Monitoring Statistics By Service Area

Service Area	Total Undisputed Invoices	Late Payments	Payments On Time		On Time
Corporate Strategy & Client Services	35	0	35	100.00	95.24
Community & Customer Services	110	2	108	98.18	99.24
Democracy & Governance	115	0	115	100.00	97.82
Regeneration & Development	223	12	211	94.62	98.90
Managing Director	4	0	4	100.00	91.67
Shared Services	42	0	42	100.00	100.00
Total	529	14	515	97.35	98.46

Cumulative Percentages of Payments Made On Time

	2013/14	2014/15
Month	Actual	Actual
	%	%
April	96.22	99.42
May	95.91	98.79
June	95.94	98.46
July	95.61	98.19
August	96.21	
September	96.54	
October	96.53	
November	96.76	
December	96.89	
January	96.82	
February	96.97	
March	97.09	

2.3 <u>Debtors Monitoring @ Period 4 (July 2014)</u>

Debtors monitoring statistics by service area is as follows:-

Invoices Raised from 1st April 2014 to 31st July 2014											
Service Area	No. Invoices	Total Raised £	Collected £	Outsta £	nding %						
Corporate Strategy & Client Services	4	958,381	958,381	0	0.00						
Community & Customer Services	252	343,368	322,384	20,984	6.11						
Democracy & Governance	5	9,881	8,881	1,000	10.12						
Regeneration & Development	1,836	5,005,520	4,545,623	459,897	9.19						
Managing Director	8	20,298	16,878	3,420	16.85						
Human Resources	7	12,528	12,472	56	0.45						
Strategic Finance	144	1,157,744	1,156,759	985	0.09						
Total	2,256	7,507,720	7,021,378	486,342	6.48						

2.4 Council Tax and NNDR Collection Rates

Reference	Description													
RB 1	Council Tax Collec	tion												
Indicator Definition	Percentage of currer	nt year cour	ncil tax coll	ected in ye	ar									
		Annual	Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Watford	Target	95.5	11.0	19.9	28.5	37.4	46.2	55.0	64.4	73.1	82.0	90.1	93.4	95.5
	2013/14 Actual	95.5	11.0	19.9	28.5	37.4	46.2	55.0	64.4	73.1	82.0	90.1	93.4	95.5
	2014/15 Actual		11.0	20.2	29.0	38.3								
	Target Achieved?		(i)	\odot	\odot	\odot								
	Direction of Travel		()	^	^	^								

Comment on Performance

Description													
NNDR Collection													
Percentage of currer	nt year natio	nal non-de	omestic rat	es collecte	d in year								
	Annual	Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Target	97.3	13.3	23.9	32.4	42.3	51.4	60.0	70.4	80.1	87.6	93.8	96.4	97.3
2013/14 Actual	97.3	13.3	23.9	32.4	42.3	51.4	60.0	70.4	80.1	87.6	93.8	96.4	97.3
2014/15 Actual		10.6	21.1	32.0	41.5								
Target Achieved?		<u>®</u>	8	8	<u>©</u>								
Direction of Travel		Ψ	¥	Ψ	Ψ								
	NNDR Collection Percentage of currer Target 2013/14 Actual 2014/15 Actual Target Achieved?	Percentage of current year nation Annual Target 97.3 2013/14 Actual 97.3 2014/15 Actual Target Achieved?	NNDR Collection Percentage of current year national non-decentage of current year national nationa	NNDR Collection Percentage of current year national non-domestic rate Annual Apr May Target 97.3 13.3 23.9 2013/14 Actual 97.3 13.3 23.9 2014/15 Actual 10.6 21.1 Target Achieved? Achieved? Achieved?	NNDR Collection Percentage of current year national non-domestic rates collected Annual Apr May Jun Target 97.3 13.3 23.9 32.4 2013/14 Actual 97.3 13.3 23.9 32.4 2014/15 Actual 10.6 21.1 32.0 Target Achieved? 8 8 8	NNDR Collection Percentage of current year national non-domestic rates collected in year Annual Apr May Jun July Target 97.3 13.3 23.9 32.4 42.3 2013/14 Actual 97.3 13.3 23.9 32.4 42.3 2014/15 Actual 10.6 21.1 32.0 41.5 Target Achieved? 8 8 8 8	NNDR Collection Percentage of current year national non-domestic rates collected in year Annual Apr May Jun July Aug Target 97.3 13.3 23.9 32.4 42.3 51.4 2013/14 Actual 97.3 13.3 23.9 32.4 42.3 51.4 2014/15 Actual 10.6 21.1 32.0 41.5 Target Achieved? 8 8 8 8	NNDR Collection Percentage of current year national non-domestic rates collected in year Annual Apr May Jun July Aug Sept Target 97.3 13.3 23.9 32.4 42.3 51.4 60.0 2013/14 Actual 97.3 13.3 23.9 32.4 42.3 51.4 60.0 2014/15 Actual 10.6 21.1 32.0 41.5 Target Achieved? 8 8 8 8	NNDR Collection Percentage of current year national non-domestic rates collected in year Annual Apr May Jun July Aug Sept Oct Target 97.3 13.3 23.9 32.4 42.3 51.4 60.0 70.4 2013/14 Actual 97.3 13.3 23.9 32.4 42.3 51.4 60.0 70.4 2014/15 Actual 10.6 21.1 32.0 41.5 41	NNDR Collection Percentage of current year national non-domestic rates collected in year Annual Apr May Jun July Aug Sept Oct Nov Target 97.3 13.3 23.9 32.4 42.3 51.4 60.0 70.4 80.1 2013/14 Actual 97.3 13.3 23.9 32.4 42.3 51.4 60.0 70.4 80.1 2014/15 Actual 10.6 21.1 32.0 41.5 41.	NNDR Collection Percentage of current year national non-domestic rates collected in year Annual Apr May Jun July Aug Sept Oct Nov Dec Target 97.3 13.3 23.9 32.4 42.3 51.4 60.0 70.4 80.1 87.6 2013/14 Actual 97.3 13.3 23.9 32.4 42.3 51.4 60.0 70.4 80.1 87.6 2014/15 Actual 10.6 21.1 32.0 41.5	NNDR Collection Percentage of current year national non-domestic rates collected in year Annual Apr May Jun July Aug Sept Oct Nov Dec Jan Target 97.3 13.3 23.9 32.4 42.3 51.4 60.0 70.4 80.1 87.6 93.8 2013/14 Actual 97.3 13.3 23.9 32.4 42.3 51.4 60.0 70.4 80.1 87.6 93.8 2014/15 Actual 10.6 21.1 32.0 41.5<	NNDR Collection Percentage of current year national non-domestic rates collected in year

Comment on Performance